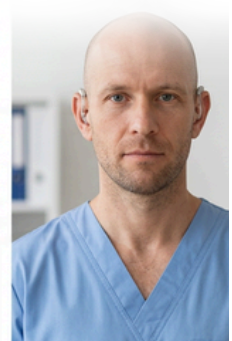




Verbal De-escalation Training for Healthcare Workers

When tensions rise, will your team know what to do?



Problem:

Healthcare workers face nearly 5× the rate of workplace violence compared with workers across private industry.

Workplace violence costs employers an estimated \$35 billion annually through turnover, lost productivity, and liability

Why It Matters?

Workplace violence can affect more than employee safety. It can impact staff confidence, workplace culture, retention, and employee productivity.

DART's Solution:

Turn preparedness into a workplace advantage.

DART helps healthcare organizations strengthen their teams, support employee confidence, and make workplace safety a shared responsibility.

The DART Benefit

DART's Verbal De-escalation Training equips employees with the tools to:

- Recognize the warning signs and improve situational awareness
- Understand how to respond to verbally and physically escalating situations by the book.
- Learn different levels and methods of verbal de-escalation and when to use them
- Practice applying skills through practical scenarios to build confidence and recall.

Is Your Team Prepared?

Let's talk about how DART can strengthen your organization's safety culture. Scan the QR code to get started



Verbal De-escalation for Service Industry Workers

When tensions rise, will your team know
what to do?



Problem:

In hospitality and food services, workplace violence resulted in 1.4 cases per 10,000 full-time workers annually involving injuries requiring time off, workers' compensation, job restrictions, or transfers.

Why It Matters?

Workplace violence can also contribute to staff turnover, lost productivity, and liability, making employee safety an important business priority

DART's Solution:

Turn preparedness into a workplace advantage.

DART helps service industry organizations strengthen their teams, support employee confidence, and make workplace safety a shared responsibility.

The DART Benefit

DART's Verbal De-escalation Training equips employees with the tools to:

- Recognize the warning signs and improve situational awareness
- Understand how to respond to verbally and physically escalating situations by the book.
- Learn different levels and methods of verbal de-escalation and when to use them
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